

UNITED WAY OF KENNEBEC VALLEY'S EMPLOYEE CAMPAIGN MANAGER GUIDE

### YOUR COMMITMENT, OUR EXPERIENCE

### Together, we can create a brighter future for all.

Welcome to the United Way team! Thank you for serving as an Employee Campaign Manager (ECM) for the 2023 United Way Campaign. As an ECM, you have the unique opportunity to harness the generosity, talent and energy of your workplace to give back to our community and help United Way's efforts in building a stronger, healthier Kennebec County. Your company is passionate about making Kennebec County a better place to live, work and play. That's why your workplace provides employees the opportunity to donate to causes that matter to them through United Way payroll deduction.

Whether this is your first year as an ECM, or you are a campaign veteran, the information in this guide will help you plan and execute a smooth — and successful — United Way campaign. We encourage you to take advantage of the materials we've provided and know your United Way representative is always ready to support you in every possible way.

And when the campaign is over, you can count on United Way as your year-round partner for volunteer opportunities,

advocacy, and community involvement. Because of you, more than 32,000 people in Kennebec County have access to the resources they need

to thrive.

With appreciation,

Michele Pelletier & Dan Webster III

2023 Campaign Co-Chairs

Michele Tellities January

### **Key Dates**

- Employee Campaign
  Manager Trainings

  Aug. 17 | Viles House in
  Augusta
  or Aug. 23 | KSB in Waterville
  11 12:30 p.m.
- Campaign Kickoff
  Breakfast
  Sept. 13 | Augusta Civic Center
  7:30 a.m.
- Movie in the Park

  Sept. 22 | 6 p.m.

  Head of Falls in Waterville
- Campaign Celebration
  January
  TBD

### What is United Way?

United Way of Kennebec Valley is a 68-year-old nonprofit organization that serves all of Kennebec County and funds 58 local nonprofit and school-based programs to provide a better quality of life for people experiencing challenges and hardships. UWKV is the backbone organization for Impact2032, a movement that unites Kennebec County community members to accelerate change in the areas of health, education and financial stability.

Impact3032 is a deeply coordinated and collaborative effort, led by United Way of Kennebec Valley and driven by the community, including leaders from the business, nonprofit and government sectors.

These county-wide goals will lead to long-lasting impact in Kennebec County — making the place we all call home a better place for everyone to live, work and play.

#### THE GOALS:

#### **HEALTH**

Children and adults in Kennebec County will have opportunities to engage in healthy behaviors and leverage prevention and wellness services.

#### **EDUCATION**

Children and families in Kennebec County will have access to quality early learning experiences prior to kindergarten.

#### FINANCIAL STABILITY

Adults and families in Kennebec County will have employment, income and resources to achieve financial stability.

### **HOW WE INVEST YOUR DOLLARS:**



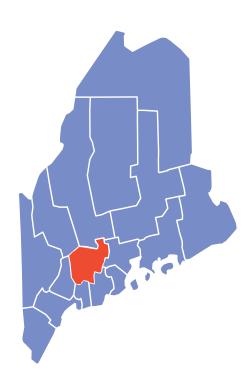
Health affects individual experiences, as well as families, communities and schools — impacting the economy in terms of financial and productivity costs.



Our ability to support children to reach their full potential academically impacts the well-being of the entire community. Educational achievement correlates with income, health and long-term success.



Reducing poverty and increasing financial stability are sound social investments for Kennebec County — generating strong returns to society in the form of reduced expenditures on health care, decreased crime rates and improved quality of life.



Learn more and get involved at: Impact2032.org



### **Campaign Checklist**

### PLAN

	Attend ECM Training.
	Order and obtain campaign materials (virtual options available).
	Meet with your UWKV staff representative to review past results and explore this year's theme, materials and strategies.
	Identify opportunities and challenges for this year's campaign.
	Establish workplace campaign goals related to a dollar amount and participation percentage.
	Recruit and train your committee; establish a timeline.
	Plan your kickoff, special events and volunteer opportunities.
GE	AR UP
	Review campaign supplies and prepare materials for distribution.
	Contact United Way to request program speakers and/or virtual presentations.
	Send a letter from management to employees (see p. 7).
CO	NDUCT
	Send personal communications to all employees (see p. 7).
	Hold kickoff meetings and fundraising events with staff.
	Distribute pledge forms and encourage 100 percent participation.
	Build enthusiasm for the campaign through emails or video calls.
	Hold giveaways and drawings to encourage participation. Send follow-up emails every few days to maintain enthusiasm.

# How can your staff invest in the Kennebec Valley?

### **Individual contribution**

United Way makes it easy for you to donate through payroll deduction. However, there are many ways to invest in your community. For example, donors can give monthly or one-time through credit card or electronic bank transfer (ACH).

### **Band together to create change**

Join a network of community leaders advancing the common good though one of the following groups:

- Emerging Leaders Society (\$50-\$500)
- Leadership Circle (\$700-\$9,999)
- Tocqueville Society (\$10,000+)

### **Create lasting change**

Take care of the next generation through a Legacy Gift. Choose to name United Way as a beneficiary and support the Kennebec Valley for generations to come.

### **Volunteer**

The community could always use extra hands — volunteer your time today!

### **CLOSE**

Collect forms. Make copies for your payroll/HR. Submit originals to UWKV. Announce your campaign results to co-workers. Thank all donors and the campaign committee.
Choose Employee Campaign Manager for next year.
Commend a job well done at United Way's Campaign Celebration!

Follow-up with past contributors who have not yet responded.

### **Good to know!**

Here are a few things to keep in mind as your organization gears up to give!

### Tips for a Successful Campaign

### Time it right.

Choose a Campaign Kickoff time when you know your fellow employees will be most engaged.

### Get high-level buy-in.

When the CEO and senior managers are the first to give, others will follow their example.

#### Create a corporate match.

Connect corporate giving to employee giving by creating a corporate challenge match for staff gifts.

#### Be visible.

Get on the agenda for scheduled company-wide department meetings or other gatherings.

#### Offer incentives.

Promote incentives, contests, or drawings to encourage giving. See the Engagement Idea Guide for a list of UWKV prizes available.

#### Make it personal.

A personalized ask is best, particularly from a friend. Utilize personal connections and communications.

#### Promote, Publicize, Plan.

Raise awareness of United Way's work. Send email updates. Form a committee. Count on UWKV's support.

#### Thank and celebrate.

Acknowledge those who help. Involve and recruit others who share your passion. Thank them again and again.

### Let the spirit live on!

Opportunities to be hopeful don't end when your campaign does. Keep staff posted on UWKV's success!

### We also present annual CAMPAIGN AWARDS in the following categories:

- Employee Campaign Manager of the Year
- Large Business Partner of the Year
- Small Business Partner of the Year
- New Campaign Partner of the Year
- Chairperson's Recognition Award
- Public Service Partner of the Year

### **MEET THE CAMPAIGN TEAM**

Your United Way representatives are here to help, every step of the way.



Courtney Yeager
President & CEO
cyeager@uwkv.org



Tyler LeClair
Resource Development
Manager
tleclair@uwkv.org



Henry Parent

Loaned Executive
volunteer@uwkv.org



Irene Favreau
Director of Finance
& Operations
ifavreau@uwkv.org



Michelle Tibbetts

Director of Marketing

mtibbetts@uwkv.org



### BECAUSE OF YOU



LIVE UNITED

Communication is the key to a successful workplace campaign! Use these sample communications to engage your co-workers and share United Way of Kennebec Valley's impact in our community. Feel free to adapt and modify these communications to fit your team and company culture. Contact your United Way representative with any questions. We are here to help!

### **CAMPAIGN KICKOFF**

Dear [EMPLOYEE NAME],

From Augusta to Waterville, from Litchfield to Sidney, Kennebec County is a great place to live and work for many. Still, we don't need to look far to see many are not doing well.

From food insecurity to access to health care, child care shortages to the lack of affordable housing, community problems are all around us. But BECAUSE OF YOU and so many other donors, there are solutions.

United Way of Kennebec Valley brings together the people, ideas and resources to respond to emerging needs and tackle the root causes of issues holding people back. I am grateful for your past support and invite you to take part in our 2023 campaign with a contribution to United Way of Kennebec Valley. We are in this together. We are stronger when we stand as a united community.

Thank you,

[Employee Campaign Manager name or 2023 volunteer campaign team]



### **CAMPAIGN PROGRESS REPORT**

Dear [EMPLOYEE NAME],

We are so inspired by the generosity of [COMPANY] employees! We are currently at [COMPARISON STAT WITH LAST YEAR]. Can we grow our support for the community before the campaign ends on [DATE]?

Your contribution ensures every child gets a strong start in life; puts more people on a path toward financial stability; and makes it easier for individuals to access critical health care services. Thank you! Please pledge today to build a stronger Kennebec County.

Please consider pledging \$1 or more per week as part of [COMPANY's] 2023 United Way Campaign.

[Include "pledge now" button linking to e-pledge form or information on paper pledges.]

[ECM name or 2023 volunteer campaign team]

### FINAL REMINDER EMAIL

Dear [EMPLOYEE NAME],

Today is the last day to pledge your support for [COMPANY's] 2023 United Way Campaign. Because of you, we can build a stronger Kennebec Valley.

Thank you to everyone who has already pledged their support. Please consider pledging \$1 or more per week to United Way to support a local cause you care about. Thank you!





### BECAUSE OF YOU



FOUR STEPS TO SET UP PAYROLL DEDUCTIONS

LIVE UNITED

- 1
- Notify your payroll office and/or your company's payroll processor (if applicable) the you will offer payroll deduction at your company. Contact UWKV if you have any questions.
- 2
- Begin your United Way campaign. Check out tools on the virtual campaign toolkit at www.uwkv.org/campaign-toolkit.
- 3
- If using e-pledge, let UWKV know when your campaign has ended. Then United Way will provide you with your payroll deduction excel file for your payroll department. If you used paper pledge forms, make sure your payroll department has recorded all pledges before returning forms to United Way in a completed campaign report envelope.
- 4
- Payroll deductions should begin with the first payroll in the new year and continue for all the pay periods in your annual payroll cycle (unless otherwise specified). Payment can be sent every payroll, monthly, quarterly, or semi-annually. Payment should be remitted to:

United Way of Kennebec Valley, 121 Commercial Street, Augusta, ME 04330.

YOUR UNITED WAY STAFF REPRESENTATIVE IS READY TO ASSIST YOU AT ANY TIME!



LIVE UNITED

One way to increase employee engagement at your company and support our community is by starting a New Hire Program to encourage recently hired employees to sign up for a payroll deduction donation to United Way during onboarding. A New Hire Program is a great addition to your annual campaign and can be especially helpful for companies that hire employees throughout the year. It also offsets United Way's uncollectible rate at your company due to turnover.

### How do I implement a New Hire Program?

To set up a successful New Hire Program as part of your campaign:

- 1. Confirm with your company's HR/payroll that new employees can sign up for payroll deduction donations and determine when those new donations will start being deducted for each new hire.
- **2.** Determine the best way to capture employee pledges. Ask United Way for paper pledge forms or an online pledge portal that can remain open all year.
- **3.** In your new employee welcome packet or emails, include information about United Way such as:
  - a. Directions on how to sign up for payroll deduction or make a one-time donation. UWKV can provide a one-pager. Include a QR code or link to allow employees to sign up easily or include a paper pledge form.
  - b. United Way campaign flyers and materials (can be requested from United Way).
  - c. A letter from the CEO inviting employees to give and sharing why your company supports community giving.
- **4.** During an employee orientation, show United Way videos or allow the ECM or other company leadership to speak about why your company supports the community. Be sure to point out materials in the packet and how employees can sign up to give.
- **5.** Create a timeline to follow up with employees after orientation to remind them to sign up by a certain time.
- **6.** Provide both your HR/payroll team and United Way with the pledge forms new employees filled out. If you asked United Way to provide an e-pledge portal, discuss with your United Way representative the timeline to review those pledges and send to your company payroll. In both cases, be sure to indicate how many pay periods remain in the year for the employee.
- **7.** Thank your employees for participating.



### **NEW HIRE LETTER**

This customizable letter can come from either United Way of Kennebec Valley's president and CEO or be modified to come from your CEO when approaching new hires.

Dear [PERSONALIZE],

Congratulations on your new position! You are joining a company committed to the well-being of our shared community. We are so grateful for [COMPANY NAME], which is a strong partner with United Way of Kennebec Valley. Together, we are mobilizing you colleagues' caring power to change lives throughout Kennebec County.

We invite you to become a part of the meaningful and lasting change [COMPANY NAME] is striving for in our community through personal partnership with United Way.

One way you can get involved is by signing up for a simple payroll deduction donation to United Way. No matter the size, your donation will change lives. With just a few dollars per paycheck, you can improve access to health care, educational opportunities and programs that improve the financial stability of our friends and neighbors in Kennebec County.

Please consider signing up for a payroll deduction donation to support causes you care about—every little bit counts. [INSERT GIVING INFORMATION]

With gratitude, Courtney Yeager President and CEO, United Way of Kennebec Valley

### **EXITING EMPLOYEES**

Employees come and go from workplaces more often than we would like. Unfortunately for United Way, we typically do not hear when contributing employees leave a workplace. Those pledges become an "uncollectible" gift. On average, UWKV will not receive around \$80,000 a year from employees who have left their workplaces before fulfilling their pledge. Our goal is to reduce this amount so that more money is supporting our nonprofits and school-based programs annually.

One way we are hoping to combat this issue is through a "Continuing Pledge Form" (see p. 11). This form is designed to be handed to a contributing employee during an exit interview and asks them how they would like to fulfill their pledge to United Way.

Many people would like the opportunity to fulfill their gift but are unsure how to do it. This small action on your part could make a huge impact for our local programs counting on that money every year. Thank you!

### **UNITED WAY OF KENNEBEC VALLEY CONTINUING PLEDGE**



### THANK YOU FOR GIVING!

We are beyond grateful that you chose to support your community through United Way. Because of your annual gift, more than 32,000 people in the Kennebec Valley have access to basic human needs! We value you and your support and hope you will continue to fulfill your pledge to United Way of Kennebec Valley wherever your next chapter takes you. Now more than ever, we need your help to support 58 local programs. To fulfill your annual pledge, please complete and submit this form to info@uwkv.org or mail to:

United Way of Kennebec Valley

121 Commercial St. Augusta, ME 04330									
Mr./Mrs./Ms./Dr.	First Name	M.I.		Last Name					
Current/ Previous Employer	Home Address		City	State	Zip Code				
New Employer	Preferred Phone	☐ Home	☐ Cell	Personal Emai	il				
HOW WOULD YOU LIKE TO F	ULFILL YOUR PLEDGE WITH	HUNITED WAY?		NING PLEDGE AMOU e check with your					
CREDIT CARD  Card #:  Exp: *Billed monthly through Dece Would you rather make this donation? Let us know how credit card monthly, and we you ask us to stop.  Monthly credit card gift: \$	CSV: ember 31 s an evergreen v much to bill your	ELECTRONIC BANK TO ACH pulls your donation of account, making it evergrare-up every year—set it ar United Way will contact you I WILL SEND A CHECK	directly from your bank een so you do not have nd forget it! u to get started.	PLEDGE Talk with about with United to giving controls.	YOU LIKE TO TRANSFER YOUR TO A NEW EMPLOYER? th your new employer ways to continue to give to Way through workplace or contact 207-626-3400 to s this option.				

#### THERE ARE MANY MORE WAYS YOU CAN CONTINUE TO STAY INVOLVED WITH UNITED WAY:



Join discussion groups, visit community organizations, and learn from speakers who will serve to inspire and keep you up to date on community issues that affect us all.



#### **VOLUNTEER**

Your unique talents and considerable experience can help the Kennebec Valley thrive! United Way can work with you to find flexible and fun wavs to stay involved and make a difference in our community.



Consider creating your own personal legacy through United Way of Kennebec Valley's endowment fund and allow your name to stand tall.



### **UNITED WAY TRIVIA & TALKING POINTS**

### Q: What three areas does United Way focus on improving?

A. Health, education and financial stability

### Q: How many people did United Way of Kennebec Valley help last year?

A: 32,000 - 1 out of 4 people

## Q: With a donation of \$156 (\$3/week), how many KidsPaks could a donor provide through the Augusta Food Bank?

A: 21 KidsPaks

### Q: How many programs does United Way of Kennebec Valley support?

A: 58

# Q: Name one of the top five needs from 211 Maine clients last year for Kennebec County.

- 1. Electric Service Payment Assistance
- 2. Heating Fuel Payment Assistance
- 3. Housing Search Assistance
- 4. Rent Payment Assistance
- 5. Food Pantries

### Q: How many calls did 211 Maine receive last year in Kennebec County?

A: 3,653

### Q: Name three United Way partner organizations.

(Visit uwkv.org or view the back of the brochure)

### TALKING POINTS

**United Way supports local people.** When you donate to United Way, you provide local folks with access to health care, education, and financial stability.

A unique position to help. No other organization has the scope and expertise to unite and mobilize hundreds of human service agencies, businesses, government, volunteers and foundations around a common vision for the common good.

**Create more long-term social change.** Empower struggling communities to thrive while directly improving the lives of 1 in 4 Kennebec County residents — 32,000 people.

**Together, we can do more than any of us can alone**. Through United Way, your contribution joins with those of others to have a more meaningful impact.

# FAQs for ECMs



### How long should our campaign run?

For many companies, a two- or three-week campaign is the perfect amount of time to kick off your effort, get the message out effectively, and make your ask without over burdening staff.

### Do companies receive special recognition for their donations?

Yes, all companies are recognized on our website and in print materials. Some awards are given to companies that show exceptional leadership to their annual United Way campaigns. This includes creativity in implementation, total dollars pledged and more. In addition, United Way prominently recognizes the top 12-contributing businesses as Cornerstone Partners.

#### When should our campaign take place?

Most campaigns take place between August and November, but they can happen at any time.

#### How can employees give?

Using a United Way pledge form, employees can give via payroll deduction, cash, check, credit card or ACH. Contributors can also set up an ongoing or one-time payment online at www.uwkv.org/give.

### Are there different levels of giving?

Yes. To join the Emerging Leaders Society, donors need to contribute at least \$50 and consider volunteer hours. Leadership-level giving starts at \$700 per year. See pledge forms for more information.

### Who decides where the donations go?

Nonprofit or school-based programs submit formal requests for funding. A volunteer-led Community Investment Committee reviews applications. At the end of the process, the Committee recommends funding levels to UWKV's Board of Directors.

### When does payroll deduction typically start?

Payroll deduction typically runs from Jan. 1 through Dec. 31. Please let us know if another schedule works better for your company.

### Are all donations to the United Way tax deductible?

Yes. All donors receive thank-you letters from United Way after the campaign has been completed. These letters can be used for tax deduction purposes to the full extent of the law. Please consult with your tax advisor.

#### Why should I give to United Way?

United Way is unique because it partners with 58 programs across Kennebec County. By giving to United Way, you are helping to improve every aspect of the community, not just one cause.

### Can employees designate their donations?

Yes. While not restricting your gift on your pledge form is the best way to help create a stronger community for everyone, donors can designate their gift to individual 501(c)(3) nonprofit programs. Please see www.uwkv.org/designations for more information.